

## PEDICURE EQUIPMENT WARRANTY & SERVICE

Michele Pelafas, Inc. offers a wide variety of pedicure benches, pedicure chairs and pedicure sinks with faucets and drains for commercial use. Products correlate and blend beautifully, providing a spectrum of choices. All products include a Three-Year Warranty on Frame and Suspension System, a Two-Year Warranty on Foam and a One-Year Warranty on Manufacturing Defects, Laminate, Solid Surface, Mosaic Tile, Sinks, Drains & Faucets.

### Customer Service

The Customer Service Department is available for assistance Monday through Friday 8 a.m. to 5 p.m. central time at 866.990.7750.

Michele Pelafas, Inc.  
800 Enterprise Drive  
Suite 212  
Oak Brook, IL 60523  
USA

Phone: 866.990.7750  
Fax: 630.990.7780

### Warranty and Service

Michele Pelafas, Inc. offers the purchaser the following limited conditional warranties which applies only to the original purchaser and is non-transferable:

- Three-Year Limited Warranty on Structure & Frame
- Two-Year Limited Warranty on Foam
- One-Year Limited Warranty on Manufacturing Defects
- One-Year Limited Warranty on Laminate, Solid Surface & Mosaic Tile
- One-Year Limited Warranty on Sanijet-brand Sinks & Fixtures
- One-Year Limited Warranty on MTI-brand Sinks & Fixtures
- One-Year Limited Warranty on MODE bowl sinks
- One-Year Limited Warranty on all other Sinks, Faucets & Drains

Items are warranted to be free from manufacturing defects under normal use in a commercial setting. If a defect occurs, such warranties are limited to the repair or replacement of the item and do not include any compensation for any loss arising from the defect. Normal softening and flattening of foam and fibers is not considered a defect. The item must remain upholstered in the original fabric and the warranty is void if the unit is altered, moved or modified in any way.

Textiles are not warranted against fading, dye lot failure, wearing or any damage resulting from any cleaning processes other than specified by Michele Pelafas, Inc. Solid surface material and laminate is not warranted against scratches or stains.

The warranty does not apply to operational misuse or neglect, accidental or intentional. It does not apply to the improper installation or workmanship of a fabricator or installer of the units other than Michele Pelafas, Inc. It does not apply to acts of nature such as fire, wind and floods including theft.

When a part or component is replaced, it will be under warranty for 90 days, or for the remaining life of the original warranty, whichever is greater.

To obtain service under these warranties, problems must be reported to the dealer or Michele Pelafas, Inc. A copy of the original sales receipt must be presented by the original purchaser.